

# GLOBAL STAKEHOLDER ENGAGEMENT POLICY

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## **GLOBAL STAKEHOLDER ENGAGEMENT POLICY**

### **INTRODUCTION**

We recognize the importance of a consistent, effective, and transparent communication model in achieving global success in line with our corporate objectives. Therefore, we have established a comprehensive Global Stakeholder Engagement Policy to ensure open, transparent, and trustworthy communication with all our stakeholders.

Through this Policy, we develop global methods and channels for stakeholder engagement while also establishing localized stakeholder engagement approaches tailored to the priorities and expectations of stakeholders in the countries where we operate.

#### **1. PURPOSE**

This Policy defines our fundamental principles and approaches regarding stakeholder relations in order to create sustainable value for our stakeholders and encourage their active participation in our activities.

#### **2. SCOPE**

This Policy applies to all our stakeholders and all stakeholder engagement activities conducted in every country where we operate.

#### **3. CORE PRINCIPLES**

In implementing this Policy, we prioritize the following values and principles:

- Integrity and Honesty
- Respect and Trust
- Transparency
- Accountability
- Inclusiveness and Participation

#### **4. GLOBAL STAKEHOLDER APPROACH AND ENGAGEMENT MODEL**

We place particular importance on the participation of all stakeholders who may be affected by decisions at every level of decision-making. Accordingly, we establish the systems, internal regulations, processes, monitoring mechanisms, and reporting structures necessary to ensure effective stakeholder engagement.

We promote the principles and approaches defined in this Policy through training, guidance, and incentive mechanisms and encourage the sharing of best practices across the organization.

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When conducting our activities, we integrate stakeholder engagement into our way of doing business and consider it an essential component of our decision-making processes.

To ensure effective stakeholder engagement, we identify, analyze, and prioritize our stakeholders by taking into account their expectations and needs, and we develop stakeholder engagement strategies accordingly. In this context, we periodically review our stakeholder maps in response to changing conditions and stakeholder expectations.

We regard meeting stakeholder expectations through the creation of sustainable value as one of our primary objectives.

We consistently apply a risk management approach aimed at preventing harm to stakeholders arising from our activities and, where impacts occur, minimizing and remedying such impacts.

Through a two-way communication approach, we continuously listen to our stakeholders via appropriate channels such as surveys, site visits, consultations, and feedback mechanisms, and we strive to meet their needs and expectations.

We develop global stakeholder engagement methods and communication channels while also implementing localized stakeholder engagement approaches tailored to the specific priorities and expectations of stakeholders in the countries where we operate.

We engage with local communities through an inclusive approach and remain sensitive and responsive to their significant and material needs, concerns, and expectations.

We collaborate with our stakeholders around shared objectives and pursue partnerships that create mutual value.

We periodically monitor and continuously improve the effectiveness of all stakeholder engagement channels established to foster aligned, close, strong, and long-term relationships with our stakeholders.

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