

# GLOBAL QUALITY POLICY

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## GLOBAL QUALITY POLICY

### INTRODUCTION

We recognize the importance of a consistent, effective, and transparent communication model in achieving global success in line with our corporate objectives. Therefore, we have established a comprehensive Global Quality Policy to ensure open, transparent, and trustworthy communication with all our stakeholders.

Through this Policy, we demonstrate our commitment to a quality approach that meets the needs and expectations of our customers and other stakeholders while complying with national and international standards.

### 1. PURPOSE

This Policy defines our fundamental responsibilities and principles to ensure that the products and services we provide fully comply with customer expectations, applicable national and international regulations, and other relevant requirements, while also ensuring their continual improvement.

### 2. SCOPE

This Policy applies to all our managers, employees, and suppliers in every country where we operate.

### 3. CORE PRINCIPLES AND COMMITMENTS

- We aim to become one of the world’s leading energy solution partners by delivering reliable, sustainable, and value-creating energy solutions.
- We establish business models within our corporate governance framework that ensure the development and effective implementation of a Quality Management System fully aligned with international standards, and we continuously monitor its performance.
- We comply with the requirements of the ISO 9001 Quality Management System, provide the necessary resources, and embrace continual improvement as a core principle.
- To fulfill our quality objectives and commitments effectively, we assess risks and opportunities and implement the necessary actions.
- We continuously review our Quality Management System and implement innovative and systematic improvement initiatives to enhance process effectiveness. We are

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committed to establishing appropriate systems, processes, and reporting structures to ensure continual improvement.

- We are committed to meeting the requirements and expectations of our internal and external customers with the highest level of satisfaction in the delivery of our products and services, while ensuring full compliance with all applicable national and international regulations and other relevant requirements.
- We adopt as a fundamental principle the establishment of long-term, effective, trust-based, and mutually beneficial partnerships with our suppliers and other stakeholders in order to achieve our quality objectives and improve our performance.
- We provide our employees with training on our Quality Management System, quality objectives, and business processes.
- We encourage our employees to actively participate in achieving quality objectives within their areas of responsibility.
- We strive to continuously enhance our quality performance in the delivery of products and services through the use of innovative technologies and solutions.

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